

# Somerset Parent Carer Forum

## Weekly update



## Fit for the Future

Somerset CCG, the organisation that plans and buys healthcare services for Somerset residents, and Somerset County Council, responsible for providing social care services, are working together on a joint programme called "Fit for the Future".

This week the forum has attended the first set of engagement events in the project which is at early stages. The project has identified 5 work streams to review key areas as follows-

- urgent and emergency care
- proactive care for frail and elderly people
- planned care such as hip replacements
- children and maternity care
- care for people living with mental health and learning disabilities

Planning is taking place for more events and we will let you know when these are happening and how you can be involved. The forum intends to feed the results of the survey they are currently doing (funded by Healthwatch) into the discussions.

## Health and social care survey

Thank you to everyone who has responded to the survey so far. We have had to print more surveys and this has caused a slight delay so we will be extending it until **17th August** to allow more families the time to respond.

You can complete online at [www.surveymonkey.co.uk/r/somersetservices2018](http://www.surveymonkey.co.uk/r/somersetservices2018) or contact us for a paper copy at [help@somersetparentcarerforum.org.uk](mailto:help@somersetparentcarerforum.org.uk). We also have a paper version for young people which we can post out to you.

### JOINT COMMISSIONING

A forum representative met the new lead for this work stream to discuss the next steps of the strategy.

We hear from you that services are not joined up and you need to tell your story more than once, so we feel this is a vital area to develop. We need service to work together to improve outcomes.

### UNSUNG HEROES PLANNING

Members of the Engagement and Participation group met to continue planning the event in October. We have been offered several venues and currently visiting these before making a final decision.

There is still time to send in your nomination.

### ENGAGEMENT AND PARTICIPATION GROUP

The group met to discuss the results of the recent survey. We are currently working on a response to the survey which should be published in the next few weeks.

We also reviewed the work plan for the strategy and the Local Offer redesign work.



## CONTACT CONFERENCE

This week we were invited to the Contact conference to discuss the development of the forum and role Contact has had in supporting this.

The forum has grown from 260 to 1300 since being reformed in September 2015.



## MINEHEAD EYE EVENT

Thank you to everyone who attending the event in Minehead.

It was rather warm but the kids enjoyed themselves. Special thanks to the Minehead Eye staff for looking after us all so well. We plan to try to arrange more events in Minehead to reach more local families.