

How satisfied are you with the ongoing monitoring and assessment of your child/young person's needs?

Comments
<p>We constantly have to push SEN at school, trying to communicate is very difficult with slow replies to emails and phone calls. Our son was falling behind in subjects like maths and it was not picked up, only 6 weeks of help was offered which is unlikely to get him to a point of passing his GCSE next year. We were not fed back with various in house assessments taking place or the results of those tests. When those tests came back as satisfactory, but we were still raising issues we got the sense they were unprepared to pursue our concerns outside of school tests. Our son was not 'bad enough' and seemed to cope ok at school, therefore our requests for more assessment via educational psychologists were refused. We have explained the difficulties we have at home, we have said we think the issues are subtle as he has learned to cover himself and sail under the radar, or just get into trouble. We feel the monitoring and assessment at school has not gone far enough to assess his needs once they have gone beyond the basic in-house school assessments. They have not kept new teachers up to date on his needs. Some teachers are unwilling to accommodate his needs, some see the value in his uniqueness and encourage his abilities. Health wise, he had dietetic intervention when he was little as his sensory processing affects his diet. This was not successful and his diet remains difficult.</p>
<p>all services in somerset fail to monitor or assist intentionally to avert drain on their funding / budgets all decisions are financially motivated or to thwart the progress of the proper support that should be in place</p>
<p>It feels like a lot of talking, not feeling appreciated for the effort we are putting in as parents. Quite often feeling criticised. Hopefully it will get better now we have an EHCP</p>
<p>Should have been assessed a lot earlier or the school should have realised before he joined that they are not equipped to teach my son. I asked for an emergency review, not the school. No help via NHS relating to his rotated hips. Just left to turn up every year for a check up to measure the rotation and see if there has been any change. No physio organised to help. School actually implemented this at my request.</p>
<p>We are caught in a moment of not knowing how to get my son back into full time education which he was managing until April last year.</p>
<p>She had a mental health crisis towards the end of last year and despite the school's best efforts and referral for additional support, no additional support has been provided. A CAMHS referral was unsuccessful, saying the school's referral was the best solution, and the school's referral was unsuccessful saying CAMHS was the appropriate place to provide support. End result: NO support at all apart from the limited support that the school has worked extremely hard to support. NOT the school's fault at all. They have been marvellous!</p>
<p>im not happy with my Childs education as they are not assessing my Childs needs , I haven't been contacted by the seance and only have contact with his class teacher</p>
<p>An emergency meeting/assessments is needed, it took 8 days to reach a social worker and threats of myself complaint and wanting to speak to the director before they even phoned me back. My child's education is in crisis, he needs specialist support and not to be left.</p>
<p>Needs assessed but challenge lays in mechanism to meet needs and support us as parents through complex disjointed process</p>
<p>you have to fight in Somerset to get any kind of help, nothing is monitored, it needs investigating</p>
<p>I have to bring problems to the attention of health and the path to do this is not clear. the mainstream assessment process does not effectively show my Childs educational needs.</p>
<p>Mainstream schools do what they can with the poor provisions and training they receive with health and social care again these children are just a number and provisions are limited</p>
<p>NHS speech and ot are hard to get any help from even though this is the specific needs my daughter has</p>
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Monitoring appears to be a paperwork and tick box exercise rather than offering meaningful review and opportunities for extending support
Our local authority fail to even undertake the annual EHCP review without being chased
See previous comments, child social care is poor in South Somerset.
We have an absolutely brilliant paediatrician in Dr Kate McCann. However, it is clear in the last year that her workload has impacted on her ability to provide the personal, highly responsive service that she was giving us before.
I've asked several times for his progress on his education and have failed to receive it. I've had to fight the system to get my sons needs met in health and have been fobbed off several times by his health care consultants. Social care fail to meet the individual needs of my child
Education and social care are trying to get support in place for my young person who has Autism and severe mental health problems but mental health services (CAMHS) verge on negligent to young people with Autism
There is no ongoing monitoring and I have had to wait months for a reassessment
Social care have been awful. They have not kept to deadlines, has refused to provide additional support even when at crisis level, have not handed me an action plan and then refused to provide support for at least another six months. Social care have failed to keep to meeting times and have even lied whilst at a review meeting (I have evidence of this)
There isn't any unless I fight tooth and nail! If I was to sit back and let go of the reins I don't think anyone would advocate for my child and he would end up with serious mental health issues later in life, being bullied, being held back in education and life in general.
as an autistic adult there is nothing easily accessible (soc worker support/help almost non-existent and absolutely no respite care readily accessible) if parents just get-by and cope, despite the drain on the parents sanity
We are now on a different Paediatrician who is listening to the needs of my child.
Not at all satisfied after a meeting with Claire west who is send officer I was told he was on register to get him to finish his work, and told that under no circumstances would they back me in help with drs or referral
Feel as we are not costing council any money they are happy to pretend we dont exist home schooled 7 years no contact
Paediatrician only interested in medication review. I asked for support with anxiety was told without any queries asked we wouldn't meet threshold for CAMHS. Dorset mainstream primary now so concerned about anxieties they want autism referral but no pathway exists in Somerset!
Note yet had our first review - but there was very little monitoring in his primary school prior to the EHCP assessment
How can you be as you can't go to SEN Case Officers when the placement is breakdown or will they have a meeting or help you resolve this situation and we are not alone, nine month battle with ombudsman involved.
When things go wrong that are suggested by professionals there is no accountability its always so moving in how can we help, so they dont learn what went wrong or how to make better. Also parent blaming is at unacceptable level and is not an answer, these children have needs that require provision. Far too much unnecessary stress and takes far too long
Can't get social care to respond to phone calls
The needs are well monitored because we take the initiative to make sure that is the case. Without us taking the initiative and driving things forward I think we would probably not be satisfied.
Young person has not been fully assessed. Have been refused sensory assessment, no updated speech and language despite having previously been under SALT for approx 9 years and obvious social communication difficulties
No further health appointments needed but I wish we had been given CAOT support. I may try to access it myself

Nobody cares about children with additional needs in Somerset unless you are a parent who understands the law these children's voices are never heard.