SOMERSET'S SEND AREA INSPECTION

MONDAY 2ND NOVEMBER - FRIDAY 20TH NOVEMBER

What Parent Carers Need to Know

WHAT IS A SEND AREA INSPECTION?

Ofsted and the Care Quality Commission (CQC) inspect how well education, health and social care services work together to support children and young people with SEND.

A SEND area inspection looks at how well local services work together to support children and young people with special educational needs and/or disabilities (SEND), from early years through to age 25.

Inspectors will want to understand the experiences and outcomes of children and young people and their families across education, health and social care.

PARENT CARER VOICE

Survey open until 9am 10th November

There are several ways you may be able to contribute:

Survey - Main way open to all parent carers
Before inspectors arrive, parent carers will be invited to complete a survey about the support their child receives. The survey and communication around it are designed by Ofsted and CQC, not the local area, and are the same for all areas they inspect. There is also a survey for children and young people and one for staff who work in Somerset.

Tracking meetings - Inspectors will select around 6 children and young people, with different needs, ages and experiences, to take part in tracking meetings. Families of these children may be invited to contribute alongside the child or young person and the professionals who know them.

Phone calls - Inspectors may select some individual parents to contact about their experience of the EHCP process. These are selected by OFSTED and CQC.

SOMERSET PARENT CARER FORUM

Inspectors will meet with the local Parent Carer Forum, next Thursday during the second week of the inspection. This gives us an important opportunity to make sure that the experiences and views of local families are heard.

Next Monday 9 November we have arranged 2 sessions for families to share their experiences with us. We will use your feedback to help inform what we tell inspectors. The inspection process moves quickly, so we needed to arrange this opportunity at short notice. Booking details are below.

We know that families have different experiences of SEND services. Whether things have worked well, you have faced challenges, or there are areas you would like to see improved, we want to hear from you.

Monday 9 November 11:30-12:30

Monday 9 November 19:00-20:00

WHAT WILL INSPECTORS LOOK AT?

During the inspection, inspectors will gather evidence about how effective provision is for children and young people with SEND in the local area. They will also evaluate how well the local authority commissions and oversees alternative provision.

- Education (including schools, nurseries and alternative provision)
- Health (including health services and support)
- Social care (including support for children and young people
- How well services work together
- The experiences and outcomes of children and young people
- How effectively SEND services are commissioned and

PUBLIC MEETING

Under the new Area SEND inspection framework, Ofsted and the Care Quality Commission (CQC) no longer hold a public meeting for parents and carers as part of the inspection.

This is not a decision made by Somerset Parent Carer Forum, Somerset Council or Somerset ICB. This change has been introduced by Ofsted and CQC as part of the new inspection framework..



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